

**Pacific Resort - Best Online Rate Guarantee  
Claim Form**



**Guest Information**

All fields are required - please fill out the following form. You cannot save data typed into this form.

Please print your completed form and return scanned copy to [bestrate@pacificresort.co.ck](mailto:bestrate@pacificresort.co.ck) or fax to +(682) 20427

First name: \_\_\_\_\_  
Last name: \_\_\_\_\_  
E-Mail Address: \_\_\_\_\_  
Phone Number: \_\_\_\_\_

**Hotel/Reservation Information**

All fields except Reservation Number and Comments are required.

Reservation Number: \_\_\_\_\_  
Hotel name: \_\_\_\_\_  
Arrival Date (DD-MM-YYYY): \_\_\_\_\_  
Departure Date (DD-MM-YYYY): \_\_\_\_\_

Number of Adults: \_\_\_\_\_  
Number of Children: \_\_\_\_\_  
Number of Rooms: \_\_\_\_\_  
Room Type: \_\_\_\_\_

Pacific Resort Website Room Rate: \_\_\_\_\_

Competing Room Provider (circle one):  
Wotif.com - Lastminute.com - Travelmaxia.com - Expedia.com - Hotels.com -  
Orbitz.com - Travelocity.com - Yahootravel.com - Other Website - Travel Agency - Other

If you selected Other Website, Travel Agency or Other, please provide the name:  
\_\_\_\_\_

Competing Rate: \_\_\_\_\_

Is the currency of the competing rate in New Zealand dollars? Yes / No

Comments (Details that will help Pacific Resort process your claim.) :  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_